



LAGUNA WATER  
A MANILA WATER  
PHILIPPINE VENTURES COMPANY

The official news channel of

# Daluyan

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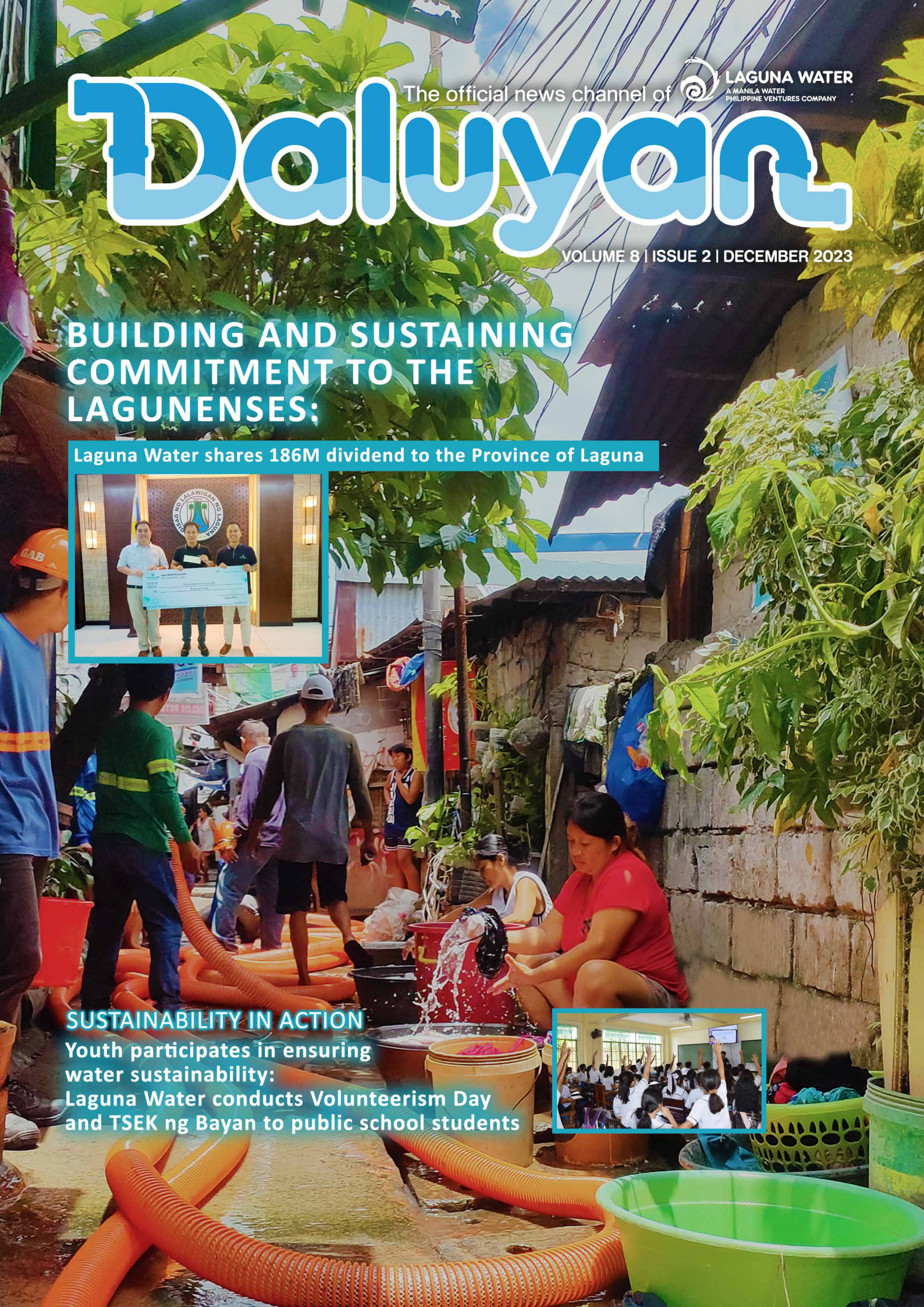
## BUILDING AND SUSTAINING COMMITMENT TO THE LAGUNENSES:

Laguna Water shares 186M dividend to the Province of Laguna



## SUSTAINABILITY IN ACTION

Youth participates in ensuring water sustainability:  
Laguna Water conducts Volunteerism Day  
and TSEK ng Bayan to public school students



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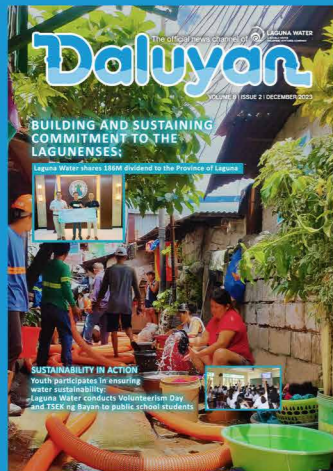
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## ABOUT THE COVER



Building and Sustaining Commitment to the Lagunenses. Laguna Water's latest issue of Daluyan showcases the company's efforts to promote water sustainability, sanitation, and community involvement. In this photo, witness the harmonious blend of Laguna Water's services. Taken in one of the barangays in Biñan City, Laguna, where the residents are doing their laundry while the desludging team is preparing to collect the used water in the households.

Laguna Water is committed to providing reliable water supply and sanitation services. For almost 14 years, the company has served its customers to enjoy a livable environment while achieving good health and environmental sustainability.

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## MESSAGE FROM THE GENERAL MANAGER

Dear Valued Stakeholders and Customers,

As we look back on 2023, we are proud to share Laguna Water's accomplishments from the year's second half. We have continued to provide clean water, used water, and environmental services to our communities, and we are grateful for your trust in us.

We want to take this opportunity to thank you for your continued support and partnership. Your trust in us has enabled us to impact the communities we serve positively. In this December issue of Daluyan, we highlight our commitment to the community and the environment. Our activities, such as TSEK ng Bayan, Employee Volunteerism Day, Linis Eskwela, Daloy ng Saya, and WASH Campaigns, are a testament to our dedication to promoting water, health, and sanitation in the communities we serve. We will continue to prioritize programs anchored to our core values, significantly if these will benefit the people.

In addition, one of the major accomplishments of Laguna Water is the Dividend payout to the Province of Laguna. The dividend sharing is one of the considerable advantages of a fruitful Public-Private Partnership (PPP) agreement, as it allows the province to generate additional revenue from the water sector and allocate it for other local priorities and development projects.

Thank you once again for your trust and support. We look forward to continuing our partnership with you in the future.

Have a blessed New Year ahead!

Constantine O. Uy  
General Manager



**IN FOCUS**

**Promoting sanitation across CALABARZON: Laguna Water joins the DILG Sanitation Summit**

As one of the accredited service providers in promoting sanitation and sewage and septage management in Laguna, Laguna Water joined the recently conducted forum of DILG Region IV-A entitled "Forum and Partnership Setting for Recycling Industries and for the Management of Septage Treatment Facility."

Ms. Precios Jill Lucina, Used Water Operations Manager, showcased Laguna Water's innovative practices in sanitation and shared exciting developments in desludging. The company's Sewage and Septage Treatment Plant (SSTP) located inside Binan Technopark can cater to 11 million liters of sewage per day and 135 cubic meters of septage per day. Currently, the company has nine units of desludging trucks which can cater Laguna Water customers from Biñan, Santa Rosa, Cabuyao, Pagsanjan, Santa Cruz, Victoria, San Pablo, Alaminos and Calamba.

The forum held at Hotel Casiana, Tagaytay City, Cavite, aimed to promote the importance of proper solid waste and wastewater management throughout CALABARZON. Moreover, it also connected local government units included in the Manila Bay Rehabilitation Program and accredited service providers.

Along with the forum is the awarding of the 2022 Manila BAYani Awards and Incentives, where the City of Biñan was hailed as the 2022 Top 1 Performing Local Government Unit & Champion of Best Environmental Practices Audio-Visual Presentation Making Contest (City Category). As the sanitation partner of Biñan City in implementing and promoting desludging services to the community, Laguna Water is grateful for the city's award. This is a testament to a fruitful partnership in implementing environmental practices and initiatives that support national goals and strategic thrusts.



**Pledge of commitment to the environment - Laguna Water's active participation in Santa Rosa, Biñan, and Cabuyao watershed management councils**

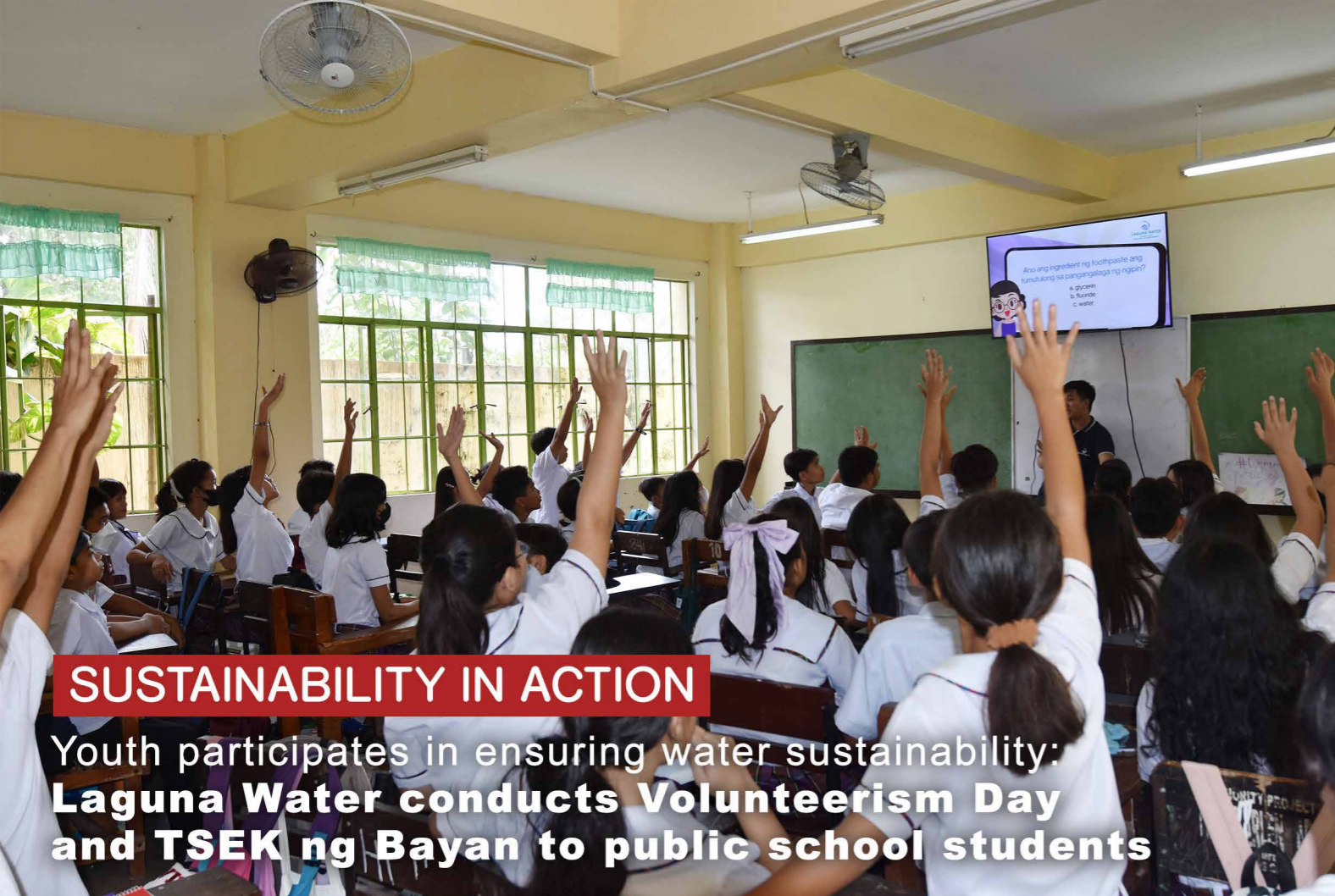
As an active member of the watershed management councils headed by the Laguna Lake Development Authority (LLDA) and the City Environment and Natural Resources Office (City ENRO) of Santa Rosa, Biñan, and Cabuyao, Laguna Water supported the activities and programs of the said management councils.

As part of the company's commitment to sustainably manage the water sources and to establish connections among the members of the Biñan, San Pedro, Silang, GMA, Carmona, and Tagaytay (BiSSigCaTa) Watershed Management Council, Laguna Water participated in the Action Planning Workshop held last August at Sol Y Viento Resort Calamba, Laguna. The workshop aimed to formulate the vision, mission, goals, and objectives of the BiSSigCaTa Watershed Management Council. Moreover, the workshop developed strategic actions and plans and assigned responsibilities to stakeholders and council members

In another event headed by BiSSigCaTa Watershed Management Council and as part of the celebration of National Environmental Awareness Month in November, Laguna Water also participated in a clean-up drive in Barangay Dela Paz, Biñan City. With this environmental clean-up, the spread of garbage to Laguna Lake is hoped to be reduced.

Meanwhile, the Santa Rosa Watershed Management Council (SWMC) also conducted a two-day Project development and Writeshop at Monte Vista Resort, Los Banos, Laguna last November. The writeshop was intended to guide the council members in developing proposals that may help improve the water quality of Laguna Lake and its tributaries.

And lastly, being an active member of the Cabuyao River Protection Advocates (CaRPA), Laguna Water joined in the Multisectoral Environmental Community Engagement: Maglinis at Mag-aral para sa Kalikasan at Pamayanan", a multisectoral clean-up and environmental education endeavor aimed to increase environmental awareness and involvement of the community. The activity involves the River Clean-up with Tree Planting Activity and Environmental Education on proper sanitation and managing solid, household hazardous, and liquid wastes. The event was held last November in Barangay Banlic, Cabuyao City.



## SUSTAINABILITY IN ACTION

Youth participates in ensuring water sustainability: **Laguna Water conducts Volunteerism Day and TSEK ng Bayan to public school students**

Laguna Water holds interactive learning sessions among public school learners to encourage the youth to take part in ensuring water sustainability and to raise public awareness about the importance of adequate sanitation through the company's employee volunteerism day and Tamang Sanitasyon Equals Kalusugan, Kalinisan, at Kaunlaran ng Bayan (TSEK ng Bayan).

Highlighting the fact that climate change and environmental degradation put water quality and quantity at risk, employee volunteers of the company dedicate their day to teaching over 250 Grade 7 students of Don Jose Integrated High School, Santa Rosa City how to become responsible water users. As input to the students' science subject, volunteers also share vital information on waste management, specifically on domestic wastewater treatment and solid waste segregation. Learners are, likewise, reminded of the importance of clean water in maintaining proper hygiene and overall wellness.



*We owe it to the younger generation to take concrete actions towards sustainability. We are thankful to Laguna Water for the initiative to provide information and meaningful experience to our students so they can also become responsible custodians of our natural resources.*

Ms. Arlene Gaspard  
Teacher and Wash-in-Schools Coordinator

In addition to the learning sessions, the company also donated hygiene products to the students and gave cleaning materials to the school under the company's Linis Eskwela program. Twelve other schools in the Province of Laguna received similar donations in a bid to help maintain proper sanitation and hygiene in their facilities and among students.

Meanwhile, Laguna Water General Manager, Constantine Uy, reiterated the importance of engaging the youth about the concerns on proper water use and sanitation.



Laguna Water employees give lectures on the step-by-step process of wastewater treatment and its importance in environmental protection.

Access to clean water and sanitation is a fundamental human right, and it is essential for the health and well-being of individuals and communities. Today's youth are the leaders of tomorrow, and they have a critical role to play in ensuring everyone has access to these necessities. By promoting water conservation, investing in innovative technologies, and advocating programs that prioritize water and sanitation, we can create a more sustainable future for all. Let us work together to build a world where every person, regardless of age, gender, or background, has access to clean water and sanitation, shared Uy.

Laguna Water conducted these activities as part of its 14th-anniversary celebration and to thank its partners and stakeholders for their continuous support to the company. The company also hopes that such efforts can contribute to the United Nations Sustainable Development Goals, particularly Goal 6 – Clean Water and Sanitation and Goal 3 – Good Health and Well-being.



## Painting smiles on innocent faces: The Daloy ng Saya tradition continues to brighten the Christmas spirit among school children in Laguna

This year, Laguna Water's annual gift-giving and IEC program, Daloy ng Saya, brought joy to over 300 public elementary students, showcasing our commitment to the community.

Beyond the gifts and festivities, the Daloy ng Saya program provided students with valuable knowledge on water conservation, waste management, oral hygiene, and sanitation. From December 4 – 13, our employee volunteers were thrilled to engage with students in selected elementary schools across Biñan, Santa Rosa, Cabuyao, Pagsanjan, and Pakil. In addition to the learning sessions and gift packs, schools were also equipped with WASHup! Portable Handwashing Stations in partnership with Manila Water Foundation.

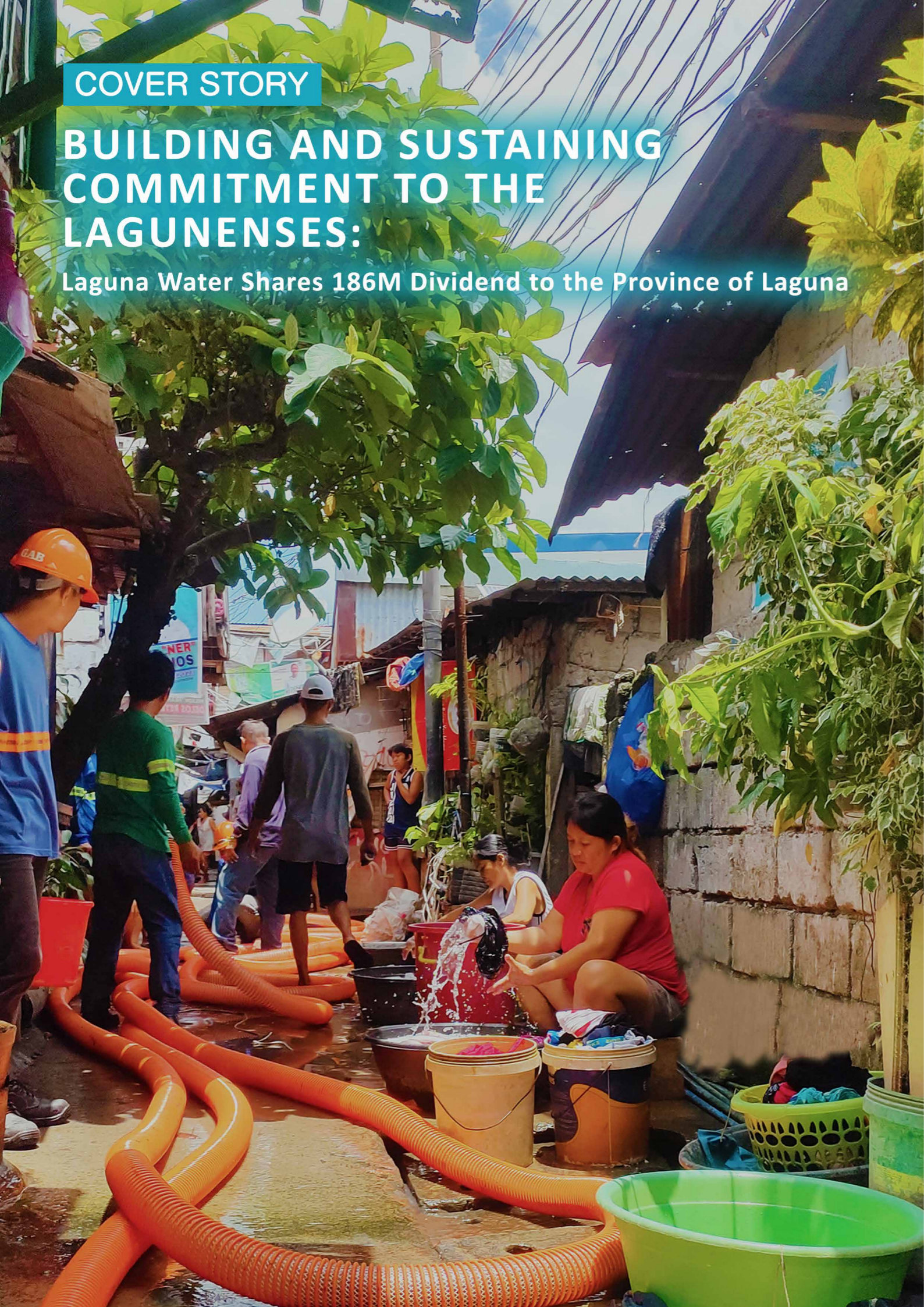
Aside from Laguna Water donations and volunteers, this year's Daloy ng Saya was also co-sponsored by the Cabuyao City LGU through the Cabuyao City Environment and Natural Resources Office (CENRO) and the Rotary Club of Cabuyao Circle. The events were also participated by Pagsanjan Water District, Pakil Environment and Natural Resources Office (MENRO), and Cabuyao River Protection Advocated (CaRPA).



## COVER STORY

# BUILDING AND SUSTAINING COMMITMENT TO THE LAGUNENSES:

## Laguna Water Shares 186M Dividend to the Province of Laguna



Laguna Water, a Manila Water operating subsidiary providing water, used water, and environmental services in several municipalities in Laguna, has recently declared and paid out dividends to its shareholders, including the Provincial Government of Laguna (PGL), for the year 2022. The PGL received dividends amounting to PHP186 million.

The dividend sharing is one of the significant advantages of a fruitful Public-Private Partnership (PPP) agreement, as it allows the province to generate additional revenue from the water sector and allocate it for other local priorities and development projects. Aside from the dividend payout, the PGL and Laguna Water have also achieved notable milestones following the aspects of the PPP agreement, including improved water supply and sanitation services especially on water quality and pressure, lower Non-Revenue Water (NRW) levels or system losses, better customer service and billing system, implementation of various environmental and social programs to empower and uplift its customers and stakeholders and to protect Laguna's natural resources, among others.

Currently, Laguna Water has expanded its service areas, from three (3) to eleven (11) cities and municipalities in the said province.



*We are honored to share the dividends with PGL, which reflects our fruitful relationship and collaboration. We believe that PPP effectively and efficiently delivers essential public services, such as water and sanitation, to our fellow Lagunenses. We look forward to more years of successful cooperation with PGL and other local government units in Laguna.*

- Melvin John M. Tan  
Manila Water Chief Operating Officer for Non-East Zone and Laguna Water's President

Meanwhile, Governor Ramil L. Hernandez, on behalf of PGL, thanked Laguna Water for the dividends and commended its performance and achievements.



*We are very pleased to receive the dividends from Laguna Water, which reflects their strong financial performance and social responsibility. We are proud of our PPP agreement with Laguna Water, which has brought many benefits to our province and people. We hope this partnership will serve as a model and inspiration for other LGUs and private entities wishing to pursue PPP projects in their respective areas.*

- Hon. Ramil L. Hernandez  
Governor, Laguna Province

Laguna Water is a joint venture between PGL and Manila Water Philippine Ventures (MWPV), a subsidiary of Manila Water Company. MWPV holds 70% of the company's shares, while PGL owns 30%. The joint venture was established in 2009 through a PPP agreement that aims to provide reliable and sustainable water and sanitation services to the residents and businesses of Laguna.



Laguna Governor Ramil L. Hernandez (middle) together with Manila Water Chief Operating Officer for Non-East Zone and Laguna Water's President, Mr. Melvin John M. Tan (R), and Laguna Water General Manager Mr. Constantine O. Uy (L) during the ceremonial handover of dividend held at the Provincial Capitol Satellite Office at Hectan Building, Calamba City, Laguna.

# LATEST EVENTS IN AND OUT OF LAGUNA WATER



## Green Awards



## LTAI Fun Run



## Laguna Media Mission Day



## 14<sup>th</sup> Anniversary Celebration



## Year End General Assembly

## Maging Ligtas, Mag-#SAFEWASH campaign goes to Laguna

Laguna Water intensifies its support in making communities safer from communicable diseases. In partnership with Manila Water Foundation and P&G Philippines, 7,200 pieces of Safeguard soaps were distributed between the months of August to November 2023.

The campaign kicked off in Laguna through the donation of 25 boxes (1,800 pcs) of soaps to the province through the office of the Provincial Governor, Hon. Ramil Hernandez. The campaign continued in the municipalities of Lumban, Pila, and Calauan, and the cities of Santa Rosa and Binan.

Take a look at our environmental, social, and governance performance for the years 2021 and 2022 through our Sustainability Report.

Scan this QR Code



A video playlist is also available for viewing on our YouTube page





# Congratulations 2023 P3 Awardees



## Huwarang Manggagawa 2023



# Volunteers

ARE LOVE  
IN MOTION.



### Cabuyao

Niugan Elementary School



### Pagsanjan

Francisco Benitez Memorial School



### Binan

San Francisco Elementary School

### Santa Rosa

Caingin Elementary School

### Pakil

Banilan Elementary School



### Program Support

- Laguna Water Leadership Team
- Business Zone Managers
- Territory Managers
- Finance and Admin
- Fleet
- IT

### Partners

- Manila Water Foundation
- Pagsanjan Water District
- Cabuyao LGU / CENRO Cabuyao
- Rotary Club of Cabuyao Circle
- Cabuyao River Protection Advocates
- Pakil MENRO

# Thank you

for sharing your time, talent, and treasure

that filled this year's **WALOS NG SAYSAY** with learning and joy!





# Daluyan

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